

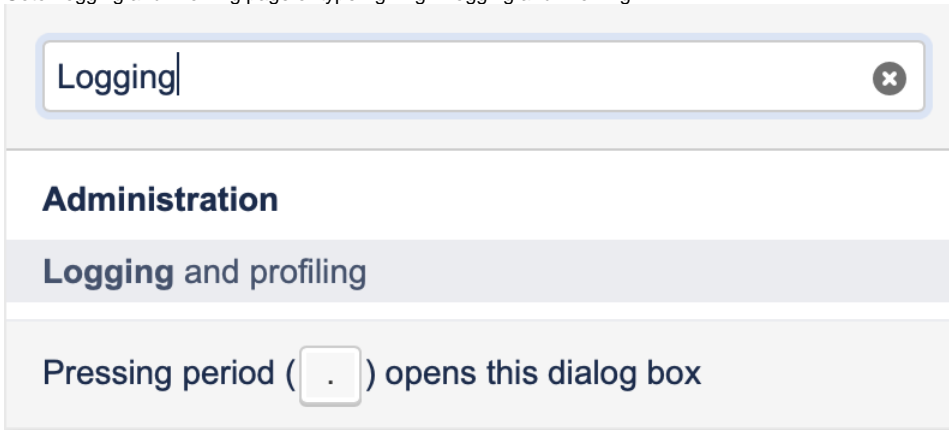
# Enable Logging for Debugging

## Problem

Sometimes when submitting a problem, we need to have more information for reproducing the problem

## Solution

1. Goto Logging and Profiling page or type <g> <g> Logging and Profiling

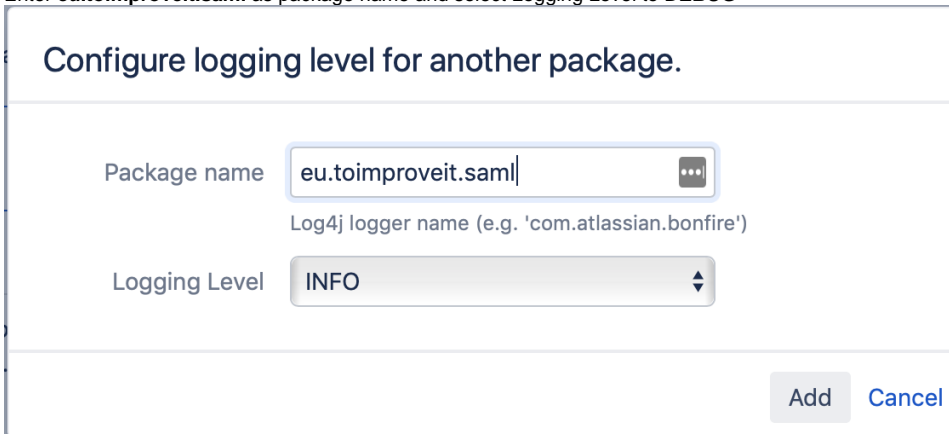


The screenshot shows a search bar with the text "Logging" entered. Below the search bar is a navigation menu with the following items: "Administration", "Logging and profiling" (which is highlighted), and "Pressing period ( [ ] ) opens this dialog box".

2. Click on **Configure** logging level for another package.  
Logging will go to the console.

- **Configure logging level for another package.**

3. Enter **eu.toimproveit.saml** as package name and select Logging Level to **DEBUG**



The screenshot shows a dialog box titled "Configure logging level for another package." with the following fields and options:

- Package name:
- Log4j logger name (e.g. 'com.atlassian.bonfire'):
- Logging Level:
- Buttons: Add, Cancel

Reproduce the problem

and then create a support zip and attach it to the ticket

<https://confluence.atlassian.com/support/create-a-support-zip-790796819.html>

Related articles

- [Enable Logging for Debugging](#)